Wisconsin Department of Employee Trust Funds RFP ETH0052-54 Addendum Number 1 ANNUAL COMMUNICATION OVERVIEW

MONTH	ACTIVITY OVERVIEW
January	 Carryover and runout period (1 electronic*) End of plan year reminders (1 electronic*) End of plan year substantiation (1 electronic*)
February	 Carryover and runout period (1 electronic*) End of plan year reminders (1 electronic*) End of plan year substantiation (1 electronic*)
March	 Carryover and runout period (1 electronic*) End of plan year reminders (1 electronic*) End of plan year substantiation (1 electronic*)
April	Benefit information and helpful tidbits (1 electronic*)
Мау	 Substantiation (1 electronic and 1 mailer)
June	Benefit information and helpful tidbits (1 electronic*)
July	 Substantiation (1 electronic and 1 mailer)
August	Benefit information and helpful tidbits (1 electronic*)
September	 Open enrollment reminder (1 electronic*)
October	 Open enrollment reminders (4 electronic and 1 mailer)
November	End of plan year substantiation (4 electronic and 2 mailer)
December	 End of plan year reminders (2 electronic and 1 mailer) End of plan year substantiation (4 electronic and 2 mailer) New plan year welcome letter (1 electronic and 1 mailer) Debit cardholder agreement and debit card (1 mailer) Carryover and runout period (1 electronic*)
Throughout the Plan Year	 Substantiation (electronic*) Account management communications (electronic*) Internal Revenue Service updates (electronic*) Debit cardholder agreement and debit card (new participant or replacement debit card) (mailer) pant does not have an email address on file to receive an electronic communication,

*In the event a Participant does not have an email address on file to receive an electronic communication, the Contractor will issue the communication via mailer.

RFP ETH0052-54 Annual Communication Overview